

Supply Chain Warehouse Operative

Level 2

Duration:
12 Months

Example job
roles:
Warehousing
Assistant,
Warehouse
Operative,
Stores Assistant

SME
Contribution:
£150

Occupational Role Profile

Warehouse Operatives work in a variety of warehouse environments. Work activities include taking deliveries, checking for damaged/missing items, storing goods, moving stock by various methods, picking/packing orders, loading goods for dispatch, maintaining stock records and documentation, and cleaning. They are required to safely use a range of equipment, machinery and vehicles, as relevant to their role and setting. This could include mechanical racking systems, materials handling equipment (MHE) or fork lift trucks.

Delivery

The training is delivered using a blended approach with a mix of on site training and online sessions. Individuals work at their own pace with support from their trainer. Progress reviews are carried on a regular basis to ensure sufficient transparent progress is being made.

Core Knowledge & Skills: Core Behaviours:

Safe operating of vehicles,
Safe use of equipment &
machinery,
Use of warehouse systems &
processes,
Use of IT applications and
technology in the workplace,
Effective communication with
customers,
Delivering excellent customer
service,
Structure of the business and
industry,
Relevant regulation and legislation

Demonstrate integrity, credibility,
honesty, positivity and personal
drive in every aspect of their role,
Take ownership for own
performance and training,
including demonstrating a keen
interest in the industry,
Show personal commitment to
minimising the effect of work
activities on the environment,
Adapt to and embrace the use of
relevant technology, systems and
equipment

End Point Assessment

Upon successful completion of the training, the apprentice completes an independent assessment process carried out by a third party.

Benefits of the Programme

The programme develops the learner's skills in the warehouse, improving efficiency.

The programme explores products in the industry and servicing customers' needs, to help enhance the customer experience.