

Improvement Technician

Level 3

Duration:
14-16 Months

Example job roles:
Business Improvement Co-Ordinator, Process Technician, Lean Engineer

SME
Contribution:
£200

Occupational Role Profile

Improvement Technicians are responsible for delivery and coaching of improvement activities within an area of responsibility, often associated with Lean and Six Sigma methodologies. Typically, Technicians work as a member of an operational team to resolve problems, prevent reoccurrence, engaging others in issues affecting them and to support the improvement of performance. Suitable for a variety of sectors.

Delivery

The training is delivered using a blended approach with a mix of on site training and online sessions. Individuals work at their own pace with support from their trainer. Progress reviews are carried out on a regular basis to ensure sufficient transparent progress is being made.

Core Knowledge & Skills: Core Behaviours:

Compliance
Project management, selection and scope
Team formation and leadership
Change management
Problem solving techniques
Data gathering and analysis
Basic statistics, process capability and performance
Process mapping and analysis
Experimentation and trials
Identification and prioritisation
Sustainability and control
Self-development

Drive for results
Team-working
Professionalism
Continuous development
Safe working

End Point Assessment

Upon successful completion of the training, the apprentice completes an independent assessment process carried out by a third party.

Benefits of the Programme

The programme develops individuals lean leadership knowledge and skills. This has a direct benefit to the business in reducing cost, reducing waste, improving quality, delivery and safety.